

The background features a modern building facade with a grid of windows and balconies, tinted in a deep blue color. A thick red diagonal line runs from the top left towards the middle right. The text 'COMPANY POLICY' is centered in the upper half of the image.

COMPANY POLICY

DCS

As **DCS Dijital Gümrük Hizmetleri A.Ş.**, we hereby undertake, with the participation of all our employees, to adhere to the following principles in the services we provide:

- To ensure the effectiveness and sustainability of Integrated Management Systems,
- To comply with national and international legislation, legal obligations and contractual requirements,
- To adopt a transparent, fair and accountable approach in our relations with all stakeholders within the scope of our Ethics and Compliance Program,
- To establish systematic approaches to reduce risks and enhance opportunities by assessing risks and opportunities in all our processes,
- To continuously improve our processes through digital transformation, artificial intelligence and data-driven solutions, thereby increasing operational efficiency, transparency and sustainability,
- To support a fair working culture that respects human rights and rejects all forms of discrimination in line with the principles of diversity and inclusion,
- To create a safe, healthy and sustainable working environment by supporting employee satisfaction, development and participation,
- To develop an Occupational Health and Safety culture through employee participation, training and communication activities, and to ensure the continuous improvement of OHS performance,
- To continuously improve our service quality, service continuity, operational resilience and customer satisfaction,
- To support the compliance of our suppliers and business partners with ethical, environmental, social and information security standards,
- To continuously improve our environmental performance by adopting a preventive approach that protects the environment and natural resources, and to increase efficiency by reducing resource consumption through our digital solutions,
- To support initiatives that contribute to society, education, the environment and sustainable development goals with a sense of corporate social responsibility,
- To protect the confidentiality, integrity and availability of information and safeguard our information assets against unauthorized access,
- To promote a culture of continuous improvement across all our management systems through measurement, monitoring, audit and feedback mechanisms.

DCS

